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<sup>\*</sup> indicate changes made in this revision filing.

### **CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of May 28, 2003, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

PAGE	REVISION	EFFECTIVE DATE
1	1 <sup>st</sup> Revised	August 25, 2010
1 2	Original 4 <sup>th</sup> Revised	May 28, 2003 July 8, 2014 (C)*
1 2 3 4	5 <sup>th</sup> Revised 4 <sup>th</sup> Revised 3 <sup>rd</sup> Revised Original	July 8, 2014 (C)* July 8, 2014 (C)* July 8, 2014 (C)* May 28, 2003
1 2	Original Original	May 28, 2003 May 28, 2003
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	Original	May 28, 2003
	1 1 2 1 2 1 2 3 4 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	1 Original 2 4 <sup>th</sup> Revised  1 5 <sup>th</sup> Revised 2 4 <sup>th</sup> Revised 3 3 <sup>rd</sup> Revised 4 Original 1 Original 2 Original 2 Original 5 Original 6 Original 7 Original 7 Original 8 Original 9 Original 10 Original 11 Original 7 Original 9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 10 Original 11 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 18 Original

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	5	Original	May 28, 2003
	6	Original	May 28, 2003
	7	1 <sup>st</sup> Revised	August 25, 2010
	8	Original	May 28, 2003
	9	Original	May 28, 2003
	9.1	1 <sup>st</sup> Revised	August 5, 2011
	10	1 <sup>st</sup> Revised	July 8, 2014 (C)*

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# **CHECK SHEET, CONT'D**

	11 12 13	Original Original 1 <sup>st</sup> Revised	May 28, 2003 May 28, 2003 August 25, 2010
Section 4	1 2 3 4 4.1 4.2 5 6 7 8 9 10 11 12	Original Original Original 2 <sup>nd</sup> Revised Original Original 1 <sup>st</sup> Revised Original Original Original Original Original Original Original Original Original	May 28, 2003 May 28, 2003 May 28, 2003 July 8, 2014 July 8, 2014 July 8, 2014 (C)* July 8, 2014 (C)* May 28, 2003
Section 5	1 1.1 2 3 4 5 6 7 8	2 <sup>nd</sup> Revised 1 <sup>st</sup> Revised 3 <sup>rd</sup> Revised 2 <sup>nd</sup> Revised 1 <sup>st</sup> Revised	July 8, 2014 (C)*

### **SECTION 3 - SERVICE OFFERINGS, CONT'D**

## 3.8 Directory Assistance Service

The Company furnishes Directory Assistance Service (DA) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with a Directory Assistance (C) provider when a subscriber requests assistance in obtaining telephone numbers of persons or businesses who are located within the same Numbering Plan Area (NPA) as the number the subscriber is calling from.

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Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

Charge per call \$1.00. (C,I)

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### **SECTION 4 - RATES AND CHARGES, CONT'D**

## 4.3 Lifeline Program

1. Description

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Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for residential telephone service.

2. Eligibility

In order to be eligible for Lifeline, a residential customer's annual household income must be at or below 150% of the poverty level, as determined by the U.S. Department of Health and Human Services and as approved by the State treasurer or the person must participate in one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance/Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's free lunch program
- Temporary Assistance for Needy Families (TANF) aka Family Independence Program

In addition to the criteria above, applicants residing on Tribal Lands (referenced in Title 25 Code of Federal Regulations, Section 20.1, paragraph (v)) may also qualify if they participate in one of the following federal assistance programs:

- Bureau of Indian Affairs general assistance
- Tribally administered Temporary Assistance for Needy Families (TANF)
- Head Start (must meet program's income qualifying standard)
- Food Distribution Program on Indian Reservations

Applicants residing on tribal lands must sign under penalty of perjury that he/she resides on a reservation, as defined in Title 25 Code of Federal Regulations, Section 20.1, paragraph (v), and receives benefits from at least one of the programs referenced above. The Tribal Lands Applicant also must agree to notify the Company if they cease to participate in the program.

- 3. Other services can be provided with Lifeline at applicable rates and charges.
- 4. Proof of eligibility will be required for all initial lifeline applicants and all lifeline recipients will be required to re-certify every year.

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### SECTION 4 - RATES AND CHARGES, CONT'D

### 4.3 Lifeline Program (Cont'd)

### Regulations

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- 1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline.
- 2. Lifeline is available only with residential services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
- 3. A miscellaneous service charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.
- 4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility standards established above.
- 5. Customers of Lifeline must notify the Company of any changes which would affect qualification. Recertification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular rates and charges will apply.
- 6. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.
- 7. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.
- 8. Participants in Lifeline shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

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### **SECTION 4 - RATES AND CHARGES, CONT'D**

### 4.4 Lifeline Program (Cont'd)

Monthly Rates and Discounts

The discount on the monthly rate for residential exchange service for qualified Lifeline customers shall be \$9.25. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate. The discount on the monthly rate for residential exchange service for qualified Lifeline customers 65 years of age or more shall be \$12.35. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate. Qualified participants residing on tribal lands will receive, in addition to the discounts listed above, an additional federal approved reduction of up to \$25.00 applied to the monthly local service rate.

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### SECTION 4 - RATES AND CHARGES, CONT'D.

### 4.4 Emergency Services

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

### 4.5 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

### 4.6 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company may provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

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### **SECTION 5 - SERVICE AREAS**

## 5.1 Legal Descriptions and Maps

The Company hereby mirrors the Map and Legal Description tariffs of the Incumbent Local Exchange Carriers listed below to identify its service territory for those exchanges in which it has chosen to provide service. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

<b>Operating Company Number</b>	Incumbent Local Exchange Carrier	
0695	Frontier North Inc.	
0681	Frontier Midstates Inc.	
0671	CenturyTel Midwest - Michigan, Inc.	
0701	CenturyTel of Michigan Inc.	
0726	TDS Telecom/Shiawassee Telephone Company	
9323	AT&T (Michigan Bell Telephone Company)	(C

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# 5.1 Legal Descriptions and Maps, Cont'd

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#### **SECTION 5 - SERVICE AREAS**

### **5.2** Local Calling Areas

Calls originating from an Exchange or Zone where the Company is providing service and terminating in the Exchanges and Zones that the Incumbent Local Exchange Carrier has defined as the local calling area for the originating Exchange or Zone will be treated and charged as local calls. Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the Customer's local calling area are local calls regardless of the physical location of the called party. 1

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<sup>\*</sup> Section 5.3 has been moved below and starts on Page 5.

<sup>1</sup> This provision is in response to the Commission's April 24, 2007 order in Case No. U-15280, and is meant to maintain the *status quo*, in that the above-described calls that were rated as local before July 1, 2007 will continue to be rated as local after July 1, 2007.

# 5.2 Local Calling Areas, Cont'd

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# 5.2 Local Calling Areas, Cont'd

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## 5.3 List of Cities, Villages, and Townships

The list by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each Exchange or Zone in which the Company is providing services, is the same as those listed in Local Exchange Tariff of the respective Incumbent Local Exchange Carrier that serves that Exchange or Zone.

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# 5.3 List of Cities, Villages, and Townships, Cont'd

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# 5.3 List of Cities, Villages, and Townships, Cont'd

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# 5.3 List of Cities, Villages, and Townships, Cont'

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